6:45- Presentation from LAFD on inspections- Inspector Johnny Gatlin
6:55- Presentation from DBS on inspections and permitting- John Biezins
7:05- Presentation from OOF on tax registration- Claire Bartels & Brent Santos
7:15- Presentation from LADWP on connection and enforcement- Adam Chhan
7:25- Concluding remarks from Cat Packer & moderated Q&A from audience
8:00- Event concludes
LOS ANGELES FIRE DEPARTMENT
FIRE PREVENTION AND PUBLIC SAFETY BUREAU

- INDUSTRIAL COMMERCIAL SECTION
- FIRE DEVELOPMENT SERVICES/SECTION
- CERTIFIED UNIFIED PROGRAM AGENCY
LAFD RESOURCES

- **WWW.LAFD.ORG**
- **LAFDCANNABIS@LACITY.ORG**
- ARC.GIS MAPPING SYSTEM
- FIRE PREVENTION APPLICATION (FPA)

--- OTHER RESOURCES

- City of Los Angeles Department of Cannabis Regulation
- California Cannabis Portal
- California Bureau of Cannabis Control
- Calcannabis Cultivation Licensing
- Manufactured Cannabis Safety Branch
- California Secretary of State Cannabizfile
California Fire Code 2018 Supplemental

1. SECTION 104
   - GENERAL AUTHORITY AND RESPONSIBILITIES
2. Section 105.8
   - Authority to issue, suspend or revoke special permits.
3. Section 106.6
   - Authority to inspect.
4. SECTION 109
   - VIOLATIONS
5. SECTION 110
   - UNSAFE BUILDINGS
6. SECTION 112
   - SERVICE UTILITIES
7. SECTION 325
   - GENERAL PROVISIONS FOR CORRECTION OF HAZARDS
CANNABIS

The Los Angeles Fire Department’s Cannabis Unit is located in the Industrial and Commercial Section of the Fire Prevention and Public Safety Bureau. In coordination with the Department of Cannabis Regulation, the Cannabis Unit provides enforcement of Fire Code ordinances as a pre-licensing condition for applicants requesting
CANNABIS

The Los Angeles Fire Department’s Cannabis Unit is located in the Industrial and Commercial Section of the Fire Prevention and Public Safety Bureau. In coordination with the Department of Cannabis Regulation, the Cannabis Unit provides enforcement of Fire Code ordinances as a pre-licensing condition for applicants requesting authorization to conduct retail sales, cultivation, processing, and laboratory testing of cannabis and cannabis derivatives in the City of Los Angeles. Depending upon the planned business operations, occupancies may require additional inspections and approvals obtained through both LAFD CUPA and Fire Development Services.

The Cannabis Unit can be contacted by email at lafdcannabis@lacity.org

Information is available for Cannabis License applicants seeking assistance with pre-licensure inspection requirements in the following documents:

The following forms are recommended for the Licensure Pre-Inspection

- LAFD Pre-Inspection Checklist
- Statement of Intended Use (Download Form for Fillable Version)
5307.2 Permits.

Permits shall be required as set forth in Section 105.6.

- SPECIFIC
- OPERATIONAL
- GENERAL APPROVAL
- CERTIFICATE OF FITNESS
3801.5 Permits.

- Permits shall be required as set forth in Section 105.6 and 105.7.
- IFC 105.6.49 Marijuana extraction systems. An operational permit is required to use a marijuana/cannabis extraction system regulated under WAC 314-55-104.
- IFC 105.7.19 Marijuana extraction systems. A construction permit is required to install a marijuana/cannabis extraction system regulated under WAC ((244-55-104 [WAC 314-55-104])) 314-55-104.
License Types

INSPECTORS WILL VERIFY
• Marijuana Producer
• Marijuana Processor
• Marijuana Retailer
Marijuana Producer

 Produces marijuana for sale at wholesale to marijuana processors and allows for production, possession, delivery, distribution.

 – Tier 1: up to 2,000 square feet of plant canopy
 – Tier 2: 2,001 to 10,000 square feet of plant canopy
 – Tier 3: 10,001 to 30,000 square feet of plant canopy
# LADBS and Fire Department Plan Check & Field Inspection Required

<table>
<thead>
<tr>
<th>Cannabis License Type</th>
<th>S1 or F1 Located above 3 stories</th>
<th>S1 or F1 &gt; 12,000 sq ft</th>
<th>S1 or F1 &gt; 24,000 sq ft on all floors</th>
<th>Sprinklers and Fire Alarm Required</th>
<th>CUPA Required</th>
<th>'S' occupancy</th>
<th>'F1' occupancy</th>
<th>'S' occupancy</th>
<th>'H' occupancy</th>
<th>Specialized systems (other)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type 1 4, C</td>
<td>DBS/FD</td>
<td>DBS/FD</td>
<td>DBS</td>
<td>DBS/FD</td>
<td>DBS/FD</td>
<td>DBS/FD</td>
<td>DBS/FD</td>
<td>DBS/FD</td>
<td>DBS/FD</td>
<td>DBS/FD</td>
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<tr>
<td>Type 2A</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<td></td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Type 3 A</td>
<td>DBS/FD²</td>
<td>DBS/FD</td>
<td></td>
<td></td>
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<td></td>
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<tr>
<td>Type 4 A</td>
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<td></td>
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</tr>
<tr>
<td>Type 5 A</td>
<td>DBS/FD²</td>
<td>DBS/FD</td>
<td></td>
<td></td>
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<td></td>
<td></td>
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<td></td>
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</tr>
<tr>
<td>Type 6 Manufacture</td>
<td>DBS/FD²</td>
<td>DBS/FD</td>
<td></td>
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<tr>
<td>Type 7, 8, 9</td>
<td>DBS</td>
<td>DBS</td>
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</tr>
<tr>
<td>Type 10</td>
<td>DBS/FD²</td>
<td>DBS/FD</td>
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<td></td>
</tr>
<tr>
<td>Type 11</td>
<td>DBS/FD²</td>
<td>DBS</td>
<td></td>
<td></td>
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<tr>
<td>other</td>
<td>DBS</td>
<td>DBS</td>
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</tr>
</tbody>
</table>

Fire Department approval is required for the following: Underground Fuel Tank, High Storage Tanks

**Legend:**
- **DBS/FD** - Fire Department and LADBS plan check reviews and field inspection required
- **DBS** - LADBS plan check review including FD clearances
PRE INSPECTION CHECKLIST

• COMPREHENSIVE

• FIRE CODE SPECIFIC PROCESS

• 11 PAGE DOCUMENT
3803.4.3 Signage

- Entrance to each area using or storing carbon dioxide, signage shall be posted
- Indicating the hazard.
- Signs shall be durable and permanent
- Minimum 7 inches wide by 10 inches tall.
- Signs shall bear the warning "DANGER! POTENTIAL OXYGEN DEFICIENT ATMOSPHERE."
- NFPA 704 signage shall be provided at the building main entry and wherever carbon dioxide is used and stored.
Exiting

- Aisles: 28-inches minimum (IFC 1018.5)
- Travel Distance (F1): 200 Feet (250 Sprinklered) IFC 1017.2
- Common Path (F1): 75 Feet (100 Sprinklered) IFC 1006.3.2
- Corridors: Required at more than 30 occupants. 36 inches wide with 1-hour fire partitions
- Illumination: Required under normal power in occupied rooms and corridors. Required under emergency power for aisles, corridors, and exit access stairs/ramps.
3801.1 Scope

Facilities used for marijuana processing or extraction that utilize chemicals or equipment as regulated by the International Fire Code shall comply with this chapter and the International Building Code.

- APPLIANCES
- SIGNAGE/NFPA PLACARDING
- REPORTABLE QUANTITIES OF HAZMAT
- MSDS
3801.2.1

For the purposes of this chapter, marijuana processing and extraction shall be limited to those processes and extraction methods that utilize chemicals defined as hazardous by the International Fire Code and are regulated as such. Such processes and extraction methods shall meet the requirements of this chapter 38.
3801.4 EXISTING BUILDINGS

Existing buildings or facilities used for the processing of marijuana shall comply with this chapter.

*Chapter 38 is retroactive*
<table>
<thead>
<tr>
<th>MATERIAL</th>
<th>CLASS</th>
<th>GROUP WHEN MAQ IS EXCEEDED</th>
<th>STORAGE(^b)</th>
<th>USE-CLOSED SYSTEMS(^b)</th>
<th>USE-OPEN SYSTEMS(^b)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Solid pounds</td>
<td>Liquid gallons</td>
<td>Gas (cubic feet at NTP)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(cubic feet)</td>
<td>(pounds)</td>
<td>(cubic feet)</td>
</tr>
<tr>
<td>Combustible liquid</td>
<td>III/IIIA</td>
<td>H-2 or H-3 or H-3</td>
<td>NA</td>
<td>120(^d,e)</td>
<td>NA</td>
</tr>
<tr>
<td></td>
<td>IIIB</td>
<td>NA</td>
<td>NA</td>
<td>330(^d,e)</td>
<td>NA</td>
</tr>
<tr>
<td>Flammable gas</td>
<td>Gaseous</td>
<td>H-2</td>
<td>NA</td>
<td>1,000(^d,e)</td>
<td>NA</td>
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<tr>
<td></td>
<td>Liquefied</td>
<td></td>
<td>NA</td>
<td>(150)(^d,e)</td>
<td>(150)(^d,e)</td>
</tr>
<tr>
<td>Flammable liquid(^c)</td>
<td>IA</td>
<td>H-2</td>
<td>NA</td>
<td>30(^d,e)</td>
<td>NA</td>
</tr>
<tr>
<td></td>
<td>IB and IC</td>
<td>H-2</td>
<td>NA</td>
<td>120(^d,e)</td>
<td>NA</td>
</tr>
<tr>
<td>Flammable liquid, combination</td>
<td>IA, IB, IC</td>
<td>H-2</td>
<td>NA</td>
<td>120(^d,e,h)</td>
<td>NA</td>
</tr>
<tr>
<td></td>
<td></td>
<td>or H-3</td>
<td>NA</td>
<td></td>
<td></td>
</tr>
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<td></td>
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<td></td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

a. For use of control areas, see Section 5003.8.3.
b. The aggregate quantity in use and storage shall not exceed the quantity listed for storage.
d. Maximum allowable quantities shall be increased 100 percent in buildings equipped throughout with an approved automatic sprinkler system in accordance with Section 903.3.1.1. Where Note e also applies, the increase for both notes shall be applied accumulatively.
e. Maximum allowable quantities shall be increased 100 percent where stored in approved storage cabinets, day boxes, gas cabinets, gas rooms, exhausted enclosures or in listed safety cans in accordance with Section 5003.9.10. Where Note d also applies, the increase for both notes shall be applied accumulatively.
f. Quantities shall not be limited in a building equipped throughout with an approved automatic sprinkler system in accordance with Section 903.3.1.1.
g. Containing not more than the maximum allowable quantity per control area of Class IA, Class IB or Class IC flammable liquids.
h. Quantities in parenthesis indicate quantity units in parenthesis at the head of each column.
i. For gallons of liquids, divide the amount in pounds by 10 in accordance with Section 5003.1.2.
3803.3.8 Continuous gas detection system.

- For extraction processes utilizing gaseous hydrocarbon-based solvents, a continuous gas detection system shall be provided.

- The gas detection threshold shall not exceed 25% of the LEL/LFL limit of the materials.
3803.4.1 Scope.

Carbon dioxide systems with more than 100 pounds of carbon dioxide shall comply with Sections 3803.4 through 3803.4.3. This section is applicable to carbon dioxide systems utilizing compressed gas systems, liquefied-gas systems, dry ice, or on-site carbon dioxide generation.
Examples

CO2 enrichment valve

Proper signage

CO2 monitor

IFC Chapter 38 – Section 3803.4 Processing or Extraction of Marijuana – Carbon Dioxide Systems
3803.5.1 Scope.

The use of flammable and combustible liquids for liquid extraction processes where the liquid is boiled, distilled, or evaporated shall comply with this section and NFPA 30.
5307.3 Equipment.

The storage, use, and handling of liquid carbon dioxide shall be in accordance with Chapter 53 and the applicable requirements of NFPA 55, Chapter 13. Insulated liquid carbon dioxide systems shall have pressure relief devices vented in accordance with NFPA 55.
106.6.3

106.6.3 Reasonable cause.

- Building or premises is so hazardous, unsafe or dangerous

- Immediate inspection to safeguard the public health or safety, the

- Chief shall have the right to immediately enter and inspect such property, and may use any reasonable means required to effect such entry
SECTION 109 VIOLATIONS

• 109.1 Unlawful acts.

• 109.2 Owner/occupant responsibility.

• 109.3 Notice of violation.

• 109.3.1 Service.
SECTION 109 VIOLATIONS

109.3.3 Prosecution of violations.

CITY ATTORNEY = legal counsel of the jurisdiction to institute

- WARRANTS
- HEARINGS
- PROSECUTION
- FINES/PENALTIES
- ABATEMENT MEASURES
- RESTRAIN ORDERS
112.1 Authority to disconnect service utilities.

- The fire code official shall have the authority to authorize disconnection of utility service to the
  - Building,
  - Structure or
  - System
- In order to safely execute emergency operations or to eliminate an immediate hazard.
- The fire code official shall notify the serving utility and, where possible, the owner or the owner’s authorized agent and the occupant of the building, structure or service system of the decision to disconnect prior to taking such action. If not notified prior to disconnection, then the owner, the owner’s authorized agent or occupant of the building, structure or service system shall be notified in writing as soon as practical thereafter.
6:55 - Presentation from DBS on inspections and permitting - John Biezins
7:05 - Presentation from OOF on tax registration - Claire Bartels & Brent Santos
7:15 - Presentation from LADWP on connection and enforcement - Adam Chhan
7:25 - Concluding remarks from Cat Packer & moderated Q&A from audience
8:00 - Event concludes
BUILDING PERMIT ASSISTANCE

July 23rd, 2018
Feasibility Study

Development Services Case Managers will provide site specific zoning parameters to help define the building envelope at the initial design stage.
Preliminary Review

Development Services Case Management will coordinate a one-time meeting with city staff to answer specific questions related to the proposed project.
Small Business Express Program

A Case Management Network that helps facilitate the approval process for small business.
Concierge

This program is designed to enhance customer service at LADBS Development Services Centers by assisting those who need help with navigating through the permitting process.
Types of Plan Check Processes
Express (Online) Permits

For qualified permits, express permits can be issued where work does not require any type of plan review or approval and are available online.
Counter Plan Check

For qualified permits, a counter plan check service offers the applicant the convenience of an over-the-counter plan check review on the same day a project is submitted.
Counter Plan Check Commercial Examples

Examples include:
• Tenant improvement with no change in use
• Storefront alteration
• Suspended ceiling
• Disabled access improvement
Expanded Counter Plan Check

For modest projects, an expanded counter plan check process allows plans to be reviewed over-the-counter but requires a lengthier review period, usually 2-3 hours.
Regular Plan Check

For larger and more complex projects, projects are submitted and reviewed within weeks from initial submittal.
Questions?
7:05- Presentation from OOF on tax registration- Claire Bartels & Brent Santos
7:15- Presentation from LADWP on connection and enforcement- Adam Chhan
7:25- Concluding remarks from Cat Packer & moderated Q&A from audience
8:00- Event concludes
Office of Finance Role

- Is responsible for the enforcement of the City’s Cannabis Business Tax Ordinance.

- Collects Department of Cannabis Regulation (DCR) license and permit fees and collects the City’s business taxes.

- Coordinates with DCR in the cannabis licensing process.

- **NOTE:** Finance will only process cannabis business tax applications and payments after DCR approves our license.
DCR Phase II Licensing

- Phase II applicants submit their application online at cannabis.lacity.org. Upon completion, a pre-licensing fee invoice will be generated and available for printing.

- Bring this invoice to Office of Finance for payment together with the completed Business Tax Application form.

  NOTE: Your business will not be issued a Business Tax Registration Certificate (BTRC) at this time. You will be registered for licensing fee payment purposes only.

- Upon confirmation of your pre-licensing payment, DCR will proceed with your application process.
Business Tax Application

Where to get the City of Los Angeles Business Tax Application?

* Office of Finance Website – finance.lacity.org
* Office of Finance Branches
  - City Hall – Room 101
  - West Los Angeles
  - Van Nuys
* Dept of Cannabis Regulation Website: cannabis.lacity.org
Cannabis Licensing Fee Payment Information

Check, money order, credit/debit card and cash payments UNDER $1,000 are accepted at all Office of Finance branch locations.

- Appointment is required for cash payments OVER $1,000. Email your request to Office of Finance - Cannabis Cash Management Unit to setup an appointment: finance.licenseappt@lacity.org. You can also call (213) 978-1540 to request for an appointment. Payment is only accepted at City Hall. Check-in at Room 101 upon arrival.
<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>CITY HALL</td>
<td>200 N Spring St, Room 101</td>
<td>Mon-Fri from 8 AM to 5 PM</td>
</tr>
<tr>
<td></td>
<td>Los Angeles, CA 90012</td>
<td></td>
</tr>
<tr>
<td>CANNABIS UNIT - CITY HALL</td>
<td>200 N Spring St, Rm 101 / Rm 202</td>
<td>Mon-Fri from 8 AM to 5 PM</td>
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<tr>
<td></td>
<td>Los Angeles, CA 90012</td>
<td></td>
</tr>
<tr>
<td>VAN NUYS CIVIC CENTER</td>
<td>6262 Van Nuys Blvd., Suite 110</td>
<td>Mon-Fri from 8 AM to 5 PM</td>
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<td></td>
<td>Van Nuys, CA 91401</td>
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<tr>
<td>WEST LOS ANGELES</td>
<td>1828 Sawtelle Blvd, Room 102</td>
<td>Mon-Fri from 8 AM to 5 PM</td>
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<tr>
<td>Classification</td>
<td>Activities Taxed</td>
<td>Tax Rate</td>
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<tr>
<td>--------------------------------------</td>
<td>---------------------------------------------------------------------------------</td>
<td>---------------------------------------------------</td>
</tr>
<tr>
<td>L701 – Medical Cannabis Sales</td>
<td>All sales related to medical use cannabis by Retail or Microbusiness operations.</td>
<td>$50 per $1,000 in Gross Receipts</td>
</tr>
<tr>
<td>L702 – Adult-Use Cannabis Sales</td>
<td>All sales related to adult or recreational cannabis use by Retail or Microbusiness operations.</td>
<td>$100 per $1,000 in Gross Receipts</td>
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<tr>
<td>L703 – Cannabis Transportation</td>
<td>Transportation or delivery of cannabis products.</td>
<td>$10 per $1,000 in Gross Receipts</td>
</tr>
<tr>
<td>L704 – Cannabis Testing</td>
<td>Activities related to the testing of cannabis products.</td>
<td>$10 per $1,000 in Gross Receipts</td>
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<tr>
<td>L706 – Cannabis Cultivation</td>
<td>Wholesale sales related to the cultivation of cannabis.</td>
<td>$20 per $1,000 in Gross Receipts</td>
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<tr>
<td>L708 – Cannabis Miscellaneous</td>
<td>Sales related to all other cannabis activities such as manufacturing and packaging.</td>
<td>$20 per $1,000 in Gross Receipts</td>
</tr>
</tbody>
</table>
On January 1, 2018, business taxation of cannabis activities changed from the sole taxation of medical marijuana sales to include all facets of cannabis business operations.

- Tax reporting of cannabis gross receipts, and respective payments, are due quarterly as of July 1, 2018 and will move to monthly reporting and payment on July 1, 2019.
- Activities related to the 1st and 2nd quarter of 2018 are both due on July 1st 2018.
- Business tax is delinquent if filed after the last day of the month it is due. (For example: Due 7/1/18, delinquent 8/1/18)
- Quarterly renewal forms are mailed prior to the due date.
- Taxpayers may renew and pay on-line, by mail or in person.
Resources / Contacts

Office of Finance Website:
finance.lacity.org

Cannabis Cash Management Team
• General Line – ☏ 213-978-1540
★ finance.licenseappt@lacity.org – For License Fee Payment
★ finance.csd.appt@lacity.org – For Business Tax Payment

Office of Finance Customer Support
• General Line – ☏ 844-663-4411
★ finance.customerservice@lacity.org
7:15 - Presentation from LADWP on connection and enforcement - Adam Chhan
7:25 - Concluding remarks from Cat Packer & moderated Q&A from audience
8:00 - Event concludes
Establishing Service With Los Angeles Department of Water and Power

The requested service date must be at least one (1) business day, but no more than 30 calendar days from date of request (Saturday, Sunday, and holidays excluded).

- **Online** – [www.ladwp.com](http://www.ladwp.com) (requires 2 business days)
- **Telephone** – 1-800-499-8840 LADWP Commercial Resource Center (Monday thru Friday, 7:00 a.m. to 6:00 p.m.)
- **Service Centers** – 14 service centers within the City of Los Angeles. (Monday through Friday, 9:00 a.m. to 5:00 p.m.)

*NOTE:* Forms of payment accepted are cash, check, money order, cashier’s check, debit card (if the card has a Visa or MasterCard logo), and credit card (Visa and MasterCard only).
• Name/Identification of responsible party (Sole Proprietor)
• If Corporation – California Corp ID # and Fed’l Tax ID #
• If LLC – California L-File # and Fed’l Tax ID #
• Contact Name and Phone number
• Complete Service & Mailing Address – including Suite/Floor etc…
• Type of Business
• Meter access information (lock gates/access codes/pets)
• Load schedule

❖ All service requests are subject to review for deposit.
LADWP EQUIPMENT ACCESS/MONTHLY BILLING

- LADWP requires access to inspect and read electric and water services monthly.
- Non-residential accounts are billed monthly.
ELECTRIC SERVICE PLANNING FOR NEW AND EXISTING COMMERCIAL SPACES

Putting Customers First 🛄троє
1. If necessary, schedule temporary electric service.
2. Work with your licensed electrician to submit your plans to your region’s LADWP Service Planning Engineer.
3. Confirm all requirements at your pre-construction meeting.
4. Obtain required permits from Los Angeles Department of Building and Safety (LADBS).
5. Install your service infrastructure.
6. LADBS and LADWP will inspect your installation.
7. Pay for any service installation costs incurred.
8. Set up your LADWP billing account.
9. LADWP performs all necessary work, installs meter, and regular service begins.
FIND THE RIGHT PERSON

Customer Service

Find the Right Person

For New and Upgraded Electric Services
Enter your job address here to locate the right Electric Service Planning Contact.
Example: 111 N. Hope Street, Los Angeles, CA 90012
Job Address: 111 N Hope Street LA
Search

Small Electric Service Requests

Electric Service Representative (ESR)
John S. Taylor (213) 367-9023
Email: jptaylor@ladwp.com
Senior Electric Service Representative
Darryl Brown (213) 367-6017
Email: dbrown@ladwp.com

- D-400 Amp Single Phase Service Design and Inspection
- Inspection of Small and Large Electric Services
- Consultation on installing new and upgraded Electric Services

Large Electric Service Requests

Service Planning Engineer
Leo Rossen (213) 367-6059
Email: lrrossen@ladwp.com
Service Planning Supervisor
Lisa Namazuribe (213) 367-6006
Email: lnamazuribe@ladwp.com

- Consultation and Design for Commercial and Large Residential Services Greater than 400 amps
- Electrical Plan Review

Special Service Requests

Lead Electric Service Representative
Shawn Elliott (213) 367-6013
Email: selliott@ladwp.com
Senior Electric Service Representative
Darryl Brown (213) 367-6017
Email: dbrown@ladwp.com

- Provides guidance and inspection for larger or more complex electric service installations

Solar Power Inspections

Lead Electric Service Representative
John O'Connell (213) 367-6114
Email: jcole@ladwp.com
Senior Electric Service Representative
Darryl Brown (213) 367-6017
Email: dbrown@ladwp.com

Residential Electric Vehicle

Lead Electric Service Representative
John O’Donnell (213) 367-6039
Email: jodonnell@ladwp.com
Senior Electric Service Representative
Darryl Brown (213) 367-6017
Email: dbrown@ladwp.com

Utility Pole Requests

Overhead Designer
Derek Johnson (213) 367-6010
Email: djohnson@ladwp.com

- Requests to Relocate Power Poles
- Requests to Relocate Guy Wires
ENFORCEMENT

- Services will be disconnected and/or removed if illegal connections/tampering or system damage is found. Notification is not required. (Rule 11b. Subsection 4 – Conditions Unsafe or Damaging to the Department or its Customers.. Rules Governing Water and Electric Service)
REBATES AND INCENTIVES

LADWP Commercial Rebates and Incentives:

www.ladwp.com/nrrp
Customer Performance Program - www.ladwp.com/custom
Commercial Lighting Incentive Program - www.ladwp.com/clip
Water Technical Assistant Program - www.ladwp.com/tap
Utility Infrastructure Loan Program www.ladwp.com/uil
Business Promotion Bill Credit - www.ladwp.com/bpbc
Outdoor Area Lighting – www.ladwp.com/oal
Thank You

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Putting Customers First
7:25- Concluding remarks from Cat Packer & moderated Q&A from audience
8:00- Event concludes
Q&A
For more Information:

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